



TERMS AND CONDITIONS OF SALE

Acceptance of any quotation, payment of a deposit, or receipt of an invoice constitutes acceptance of these Terms & Conditions. These terms apply to all quotations, invoices, sales, and services provided by JJ Bones of the Earth (Pty) Ltd.

Pricing & Validity

Quotations are valid for 14 days from the date of issue unless otherwise stated.

All quotations are estimates only. Final costs may vary depending on material availability, design changes, and project-specific requirements.

Final pricing will be confirmed upon completion of the project.

Deposits & Payment Terms

A 60% non-refundable deposit is required upon acceptance of a quotation to initiate the project.

The balance of payment is due upon completion and prior to delivery or collection, unless otherwise agreed in writing.

All invoices are payable upon receipt.

Any invoice not paid within 7 days of the invoice date may attract interest at the maximum rate permitted by law, calculated from the due date until payment is received in full.

Cancellations

Should the customer cancel the project after work has commenced, the deposit will be retained as a cancellation fee to cover materials, labour, and administrative costs incurred.

Ownership & Risk

Ownership of all goods remains with JJ Bones of the Earth (Pty) Ltd until full payment has been received.

Risk passes to the customer upon delivery or collection.

Design Changes

Any changes, alterations, or additions requested after acceptance of a quotation may result in additional costs and may affect the estimated delivery timeline.



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Delivery & Installation

Delivery and installation costs are excluded unless specifically stated otherwise and may be charged separately.

Estimated delivery timelines (typically 6–8 weeks) are provided in good faith but are not guaranteed, as they are subject to material availability, production schedules, and unforeseen delays.

Goods may be withheld from delivery or collection until full payment has been received.

Natural Materials Disclaimer

Due to the natural characteristics of wood, variations in grain, colour, texture, knots, and movement may occur. These are inherent to natural materials and are not considered defects.

Care, Maintenance & Liability

JJ Bones of the Earth (Pty) Ltd is not responsible for any defects, damage, or deterioration arising from improper handling, misuse, exposure to unsuitable environmental conditions, or inadequate maintenance once the product is in the possession of the customer.

The customer acknowledges responsibility for the proper care, maintenance, and use of the product in accordance with any care guidelines provided.

Legal & Recovery Costs

The customer will be liable for all reasonable legal, collection, and recovery costs incurred by JJ Bones of the Earth (Pty) Ltd in recovering overdue amounts.

VAT

JJ Bones of the Earth (Pty) Ltd is not a VAT vendor. No VAT is applicable or charged.

Governing Law

These Terms & Conditions are governed by the laws of the Republic of South Africa.